

GENERAL TERMS AND CONDITIONS OF
BUSINESS of the Homaris Group

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1. Scope

Scope of application

1.1 The following general terms and conditions including the table of fees (see appendix) shall apply to contracts between Homaris Service GmbH or the associated accommodation company

of the Homaris Group acting as the accommodation company of the respective unit - hereinafter referred to as "accommodation company" - and the party with whom the accommodation contract is concluded - hereinafter referred to as "guest" or "booking party" - regarding the rental of flats for accommodation as well as all other services provided to the guest by the accommodation company. The

Services are provided exclusively on the basis of these General Terms and Conditions

1.2 The accommodation contract is concluded when the guest submits an application (hereinafter and in terms of 2.2 "booking") which is accepted by the accommodation provider. The acceptance is effected by a confirmation of the booking. The accommodation provider is free to confirm the booking in writing. To make a booking, the person making the booking must be at least 18 years old. Minors travelling alone are not entitled to book a flat.

Accommodation contract

1.3. The contract concluded between the accommodation provider and the guest is an accommodation contract.

1.4 The guest's fellow travellers are effectively included in the accommodation contract in accordance with the principles of the contract for the benefit of third parties. Insofar as these General Terms and Conditions refer to "guests", the booking guest and his or her fellow travellers are meant.

1.5 The contractual obligations of the accommodation contract include the provision of the booked flat. Should problems arise in this context, tenancy law shall apply, unless these General Terms and Conditions provide otherwise. Furthermore, the accommodation provider offers the service of cleaning. The general law on disturbance of performance shall apply.

1.6. Deviating provisions shall only apply if they have been agreed between the accommodation provider and the guest have been agreed individually and in writing.

Scope of application GTC

1.7 The guest's terms and conditions shall only apply if they have been agreed in advance. Deviations from these terms and conditions are only effective if the

accommodation provider has expressly confirmed them in writing.

- 1.8** The guest agrees to these general terms and conditions and undertakes to comply with them.
The declaration of consent is made with the booking.

Booking by a third party

- 1.9** If the booking is made by a third party on behalf of the person staying overnight, the third party shall be liable to the accommodation provider together with the person staying overnight as joint and several debtors for all obligations arising from the accommodation contract, provided that the accommodation provider has received a corresponding declaration from the third party.

Proof of identity

- 1.10.** The accommodation provider requires valid contact information of the guest making the reservation. This includes first and last name, address, date of birth and telephone number. The number and names of all guests occupying the room must be registered, as well as the nationality and passport number in the case of foreign travellers, Section 30 of the Federal Registration Act (Bundesmeldegesetz, BMG) (Special registration forms for accommodation establishments). The registration form must be signed by the person booking the room.
- 1.11.** In order to verify the identity of the guest, the accommodation provider is entitled to request a valid identification document.
- 1.12.** The person making the booking must prove his/her identity by presenting a valid official photo ID (passport, German identity card, driving licence) in the form of a
Add the picture of the same to the check-in form, which is available
in the
reservation confirmation is sent. The guest is entitled to black out sensitive data of the identification document. The following data must be clearly recognisable: Name, address, date of birth of the person booking and validity of the identity document.

Responsibility of the guest

- 1.13.** It is the guest's responsibility to fully understand the way in which the booking channel processes pre-authorisations and charges to the credit/debit card used for the booking. Some banks hold outstanding authorisations for up to 30 working days.
- 1.14. Furthermore,** it is the guest's responsibility to fully understand the check-in information provided (check-in video, access codes, etc.). The check-in information will only be provided to the guest after the online check-in has been completed. The Homaris Guest Service is available to answer any questions.

2. Contractual services, prices and provision of security

Contractual obligations and prices

- 2.1** The accommodation provider is obliged to keep the flats booked by the guest available in accordance with these General Terms and Conditions and to provide the agreed services.
- 2.2** The guest is obliged to pay the applicable or agreed prices of the hotel for the rental of the flat and the other services used by the guest.
accommodation establishment. This also applies to services and expenses of the accommodation facility towards third parties arranged by the guest.
- 2.3.** The agreed prices include the respective statutory value added tax.
- 2.4** The prices may be adjusted by the accommodation provider if the guest subsequently requests changes in the number of guests, the service provided by the accommodation provider or the length of stay of the guests and the accommodation provider agrees to this.
- 2.5.** All reservations must be guaranteed or paid via the booking portal used by the guest for the reservation. Cash payment is not possible.

Maturity

- 2.6** Invoices of the accommodation provider are payable immediately upon receipt without deduction. Default shall commence if the guest does not make payment within 3 days after

the due date and receipt of an invoice; this shall only apply to a guest who is a consumer if these consequences have been specifically pointed out in the invoice. In the event of late payment, the accommodation provider is entitled to charge consumers interest on arrears at a rate of 5% above the base rate. In business transactions, the default interest rate is 9% above the base interest rate. The accommodation provider reserves the right to claim higher damages. The accommodation provider may charge a reminder fee of EUR 15 for each reminder after default has occurred.

Security services

2.7 The accommodation provider is entitled to demand a reasonable advance payment or security deposit upon conclusion of the contract or thereafter (deposit). The amount of the deposit and its due date shall be indicated prior to the booking. The accommodation provider is furthermore entitled to make any claims accrued during the guest's stay at the accommodation provider due at any time by issuing an interim invoice and to demand immediate payment.

Set-off / reduction

2.8 The guest may only set off or reduce a claim of the accommodation provider against an undisputed or legally established claim.

3. Services not used & withdrawal by the guest

Right of withdrawal of the guest

3.1 The accommodation provider grants the guest a right of withdrawal. In individual cases, deviating regulations on cancellation conditions are agreed upon, which are notified to the guest prior to the booking and which take precedence when booking in accordance with these GTCs.

3.2 In the event of the guest cancelling the booking, the accommodation provider is entitled to reasonable compensation (see table of fees).

3.3 The accommodation provider has the option of claiming a cancellation fee from the guest instead of a specifically calculated compensation.

3.4 The guest is free to prove that the accommodation provider has not suffered any damage or that the damage suffered by the accommodation provider is lower than the requested compensation lump sum.

3.5 If the accommodation provider calculates the compensation specifically, the amount of compensation shall not exceed the amount of the contractually agreed price for the service to be provided by the accommodation provider less the value of the expenses saved by the accommodation provider as well as what the accommodation provider saves by using the accommodation elsewhere.
acquires accommodation services.

3.6 The above regulations on compensation apply accordingly if the guest does not make use of the booked flat without informing the accommodation provider in good time (so-called **no-show**).

Declaration of withdrawal

3.7 Decisive for the timeliness of the declaration of withdrawal is its receipt by the accommodation provider. The guest must declare the withdrawal in text form.

Force majeure

3.8 The accommodation provider is not liable for circumstances of force majeure such as adverse weather conditions or personal emergencies and schedule changes. Reservations must be cancelled in accordance with the cancellation policy of the booking channel used by the guest.

4. Cancellation & termination, issuance of a house ban by the accommodation provider

Lack of identification of the guest

4.1 Should the identity of a guest not be clarified beyond doubt due to missing or false documents after conclusion of the contract, the accommodation provider is entitled to withdraw from the contract. The guest is not entitled to any claims for damages.

House ban

4.2 In the event of violations of these General Terms and Conditions, the accommodation provider shall be entitled to ban the guest and the persons travelling on a rental basis from the premises after effectively declaring termination without notice.

Resignation due to the existence of a house ban

4.3. The accommodation provider is entitled to withdraw from the contract if the guest has been banned from the accommodation at the time of conclusion of the contract. The guest is not entitled to any claims for reimbursement or damages.

Withdrawal due to non-provision of a security deposit

4.4 If an advance payment or security deposit agreed in accordance with § 3.7. is not made within a period set for this purpose, the accommodation company is also entitled to withdraw from the contract.

Declaration of withdrawal

4.5 The accommodation provider shall immediately inform the guest of the exercise of the right of withdrawal in text form.

Cancellation

4.6 In the event of violations of these GTC, the accommodation provider is entitled to terminate the tenancy immediately and without notice. The guest must leave the booked flat immediately.

4.7 There is no legal claim to repayment of the rent or compensation. If contradictions arise from other contractual documents and these GTC, the GTC shall take precedence.

4.8. An extraordinary right of termination exists in the following cases:

- late check-out according to § 6.2.
- unauthorised subletting according to § 7.1.
- Violation of the smoking ban according to §§ 7.4. - 7.6.
- Breach of breach of the peace acc. / Breach of party ban acc. §§ 7.8. - 7.10.
- wilful damage / theft according to § 8.4.
- Manipulation of fire alarm systems according to § 8.13.
- Unregistered overnight guests according to § 9.1.

4.9 Furthermore, the accommodation provider reserves the right to assert lump-sum claims for damages according to the fee table (see 8.15.) due to the above-mentioned violations. The right to determine a separately determined claim for damages that deviates from this remains unaffected.

Statutory right of withdrawal for good cause

4.10. The statutory right of withdrawal for good cause shall remain unaffected by the above provisions. It exists in particular if

- force majeure or other circumstances for which the accommodation provider is not responsible make it impossible to fulfil the contract;
- Flat under misleading or false statement of material facts, e.g. regarding the person of the guest or the purpose, are booked;
- the accommodation establishment has reasonable grounds to believe that the
The guest shall not be entitled to any compensation if the use of the accommodation service may jeopardise the smooth operation of the business, the safety or the public reputation of the accommodation without this being attributable to the control or organisational area of the accommodation;

- the accommodation provider becomes aware of circumstances that the financial circumstances of the guest have deteriorated significantly after the conclusion of the contract, in particular if the guest does not settle due claims of the accommodation provider or does not provide sufficient security and therefore payment claims of the accommodation provider appear to be at risk;
- the guest has filed an application for the opening of insolvency proceedings against his/her assets, has made a statement of assets in accordance with § 807 of the German Code of Civil Procedure (Zivilprozessordnung), has initiated extrajudicial proceedings for the settlement of debts or has stopped his/her payments;
- insolvency proceedings are opened against the assets of the guest or the opening of such proceedings is rejected for lack of assets or for other reasons.

Notice of termination/rescission

4.11. The accommodation provider shall immediately notify the guest of the termination/withdrawal in text form.

No claim for damages by the guest

4.12. In the aforementioned cases of withdrawal and termination, the guest has no claim to for damages.

5. Arrival and departure

5.1 The guest does not acquire a claim to the provision of a specific flat if several flats of the same equipment level are available at the location of the booked unit. The accommodation provider may change the Provision of a particular flat confirmed in writing.

Check-In

5.2 Booked flats are available to the guest from 16:00 on the agreed day of arrival. The guest has no right to earlier availability. Unless a later arrival time has been expressly agreed, the accommodation provider has the right to assign booked flats to other guests after 4:00 p.m. on the following day of the agreed arrival day without the guest being able to derive any claims for compensation from this.

Check-Out

5.3 On the agreed day of departure, the flats must be vacated and made available to the accommodation provider by 10:00 a.m. at the latest. The parties are free to agree on a different time for check-out. The accommodation provider reserves the right to assert further claims for damages for a late check-out (late check-out).

5.4. All food must be removed for check-out.

6. Homaris Apartments

Subletting and use in breach of contract

6.1 Subletting and re-letting of the rented flat as well as its use for purposes other than accommodation are prohibited. An exception can be granted by the accommodation provider in written form after prior written application by the guest. The accommodation provider reserves the right to further claims for damages in the event of a violation.

Inventory

6.2 The accommodation provider shall hand over the flat in a tidy and clean condition with a complete inventory. If there are any defects or if they occur during the rental period, the accommodation provider must be informed immediately. The guest is liable for any damage caused by him/her to the rented property, the inventory, e.g. broken crockery, damage to the floor or furniture. The
The accommodation company reserves the right to further claims for damages in the event of a violation.

6.3 The inventory is to be treated with care and is only intended to remain in the flats. Moving furnishings, especially beds, is prohibited.

Smoking

6.4. The units are non-smoking units. It is therefore prohibited to smoke.

6.5 Open fires, flames or barbecues, whether charcoal or gas, and fireworks are not permitted on the flat premises.

6.6 Candles, incense and essential oils (diffusing, vaporising, etc.) are prohibited. These items and activities will be treated as smoking.

6.7 The accommodation provider reserves the right to further claims for damages in the event of a violation.

Noise & Parties

- 6.8** Noise is to be avoided in the flats. It is forbidden to gather or run in the corridors. Night-time rest is to be observed from 10-06 pm.
- 6.9.** The Accommodation Provider adheres to the No In-Room Party Policy to ensure that the safety and integrity of the flat, guests and other residents can be afforded at all times. Parties, loud disturbances and/or noise pollution are neither permitted nor tolerated on the premises.
- 6.10.** Non-registered visitors are only allowed until 22:00. If persons are found in the flats after 22:00 who are not listed on the check-in form, this will be considered a party. This may result in a request to leave the flat, a house ban and possibly a charge for disturbing the peace (see table of charges).
- 6.11.** In the event of a breach of §§ 7.8. - 7.10., the accommodation provider shall commission a security service to enforce rest periods and avoid parties.
- 6.12.** The security service is notified and assesses the situation on site and issues a warning to those present.
- 6.13.** The security service is entitled to ban persons present from the premises.
- 6.14.** Should the party/noise continue, the accommodation provider will declare termination without notice to the guests. Thereupon, the guests are obliged to leave the flat immediately.
- 6.15.** In the event of termination without notice, the security service is entitled to ban the guests from the premises.
- 6.16.** The accommodation provider reserves the right to further claims for damages in the event of a violation.

Pets

6.17. The accommodation of pets of any kind is prohibited in the flats.

6.18. In the event of a breach of this prohibition, the accommodation provider reserves the right to assert claims for damages, among other things, due to damage or special cleaning.

6.19. The accommodation provider may grant an exemption upon request. The guest has no claim to the granting of the exemption.

Behaviour in case of fire

6.20. In case of fire or other emergency, the guest notifies the 24/7Hotline. A map with the emergency exits is located in the flat. The emergency exits are marked with green signs. The flat is equipped with smoke detectors and there is fire safety information and emergency evacuation plans on the door of each guest room.

Fire protection regulations

6.21. The occupancy of the rooms is governed by the fire safety regulations. If the maximum number of guests permitted is exceeded, another/additional guest room must be rented or the flat vacated to ensure adequate accommodation. The maximum occupancy must be complied with in any case.

Photos and videos

6.22. It is prohibited to take photos and videos in the flats for commercial purposes. The accommodation provider has the right to challenge the recordings. The accommodation provider expressly reserves the right to claim damages beyond this.

7. Liability of the guest

Guest and fellow travellers

7.1 The guest is fully liable and also liable for the fault of his fellow travellers. The guest must compensate for the damage incurred.

Contaminants

7.2 If there is soiling that goes beyond normal use, during the guest's stay or afterwards, the accommodation provider has the right to charge an additional cleaning fee, either as a lump sum according to the fee table (see § 8.15.) or in individual cases according to actual expenditure. The guest shall be at liberty to prove that the accommodation provider has incurred no or only minor damage.

Damage and theft

7.3 In the event of damage that goes beyond normal use or theft, the accommodation provider has the right to charge the guest for the damage as well as the separate expenses for repairing the damage, including any loss of revenue from the resulting impossibility of renting out the unit. Even slight negligence shall justify the guest's obligation to pay compensation.

7.4 Deliberate damage to inventory, furniture or the flat or building the unit itself constitutes use in breach of contract. The accommodation provider is entitled to the rights mentioned in § 5. The guest registered for the respective flat is responsible for all damage to the flat or its contents/equipment, whether negligent or intentional. The guest must compensate for the damage incurred. This includes, among other things, the replacement as well as the costs for the caretaker's service for, for example, installation and removal of incidental damages. The accommodation provider expressly reserves the right to further claims for damages. All costs associated with the repair and/or replacement will be charged to the registered guest. In extreme cases, criminal charges will be filed.

Damage and defects on arrival

7.5 Defects and damages already detected upon arrival must be reported immediately to the accommodation provider, otherwise the guest is liable for these damages. A reasonable

period of time must be allowed for the rectification of damage and defects. Claims arising from complaints that are not reported immediately are excluded. Complaints that are only received by the accommodation provider at the end of the stay or after leaving the flat are also excluded from compensation.

Breach of the smoking ban

7.6 The violation of the general smoking ban according to § 7.4 ff. constitutes a use contrary to the contract. The accommodation provider is entitled to the rights mentioned in § 5. The right is expressly reserved to claim further damages due to increased cleaning costs and possible loss of turnover resulting from the fact that the unit cannot be rented out. With regard to cleaning costs, § 8.2 shall apply. The guest shall be fully liable for the intentional and negligent triggering of the fire alarm system (e.g. due to violation of the smoking ban), but at least to the amount of the costs actually incurred (e.g. fire brigade intervention).

Disturbance of the peace

7.7. The flats are equipped with decibel monitoring systems. In the event of a Noise disturbance according to § 7.8. a polite request (warning) is given to reduce the noise. If this request is not followed, the security service will be informed. The registered guest(s) is/are responsible for all persons visiting them.

7.8. The guest is liable for the costs incurred according to the fee table.

Violation of the party ban

7.9 The holding of celebrations and parties in the units is not permitted and constitutes use in breach of contract pursuant to §§ 7.9. et seq.

7.10. The guest is liable for the costs incurred. according to the fee table.

Fire alarm systems

7.11. The accommodation provider has the right to take action against any guest or visitor who tampers with or interferes with the fire alarm systems throughout the accommodation,

including the detection heads in the public areas, guest rooms, glass break points and fire extinguishers. Guests or visitors who tamper with fire detection or fire extinguishing equipment will be charged at least the cost incurred by the accommodation provider.

Force majeure

7.12. The guest is not liable for any damage caused by force majeure.

Contractual penalties and reference to fee table

7.13. In the event of a breach of these GTC, the guest must pay a contractual penalty. This results from the attached fee table.

7.14. Should further damage have occurred due to a breach of the GTC, the accommodation provider shall assert a claim for damages in addition to the contractual penalty. The fee table sets out a framework in this respect. The concrete amount of the damage shall be calculated in the individual case.

7.15. The guest is free to prove that the accommodation provider has suffered no or less damage.

8. Stay

Overnight stay for registered guests only

8.1 The flat may only be used by the persons listed in the booking. Should the flat be used by more persons than agreed, a separate fee shall be paid for these.

Right of access

8.2 The accommodation provider shall have the right of access to the holiday home at any time, in particular in case of imminent danger. When exercising the right of access, reasonable consideration shall be given to the guest's legitimate concerns. The accommodation provider shall inform the guest about the exercise of the right of access in advance, unless

this is unreasonable or impossible for him/her according to the circumstances of the individual case.

- 8.3 The** flats are to be vacated at 10.00 a.m. (check-out). After this time, the accommodation provider has the right to enter the flats for cleaning purposes. Should there still be guests in the flat, they will be informed of the check-out.
Otherwise, § 6.3 shall apply.

Front door

- 8.4 The** main entrance door of the building must not be locked, instead the door must simply be pulled shut. For the duration of the letting of the flat, the guest is obliged to keep windows (except tilted) and doors closed when leaving the holiday flat.

Pandemic

- 8.5** In the event of epidemics/pandemics, the accommodation provider is entitled to take precautionary measures at its own discretion or on the orders of the local authorities.

9. Use of internet access via WIFI

Permission to use internet access via WIFI

- 9.1** The accommodation provider shall maintain internet access via WIFI in its flat. The accommodation provider shall allow the guest to use the WIFI access to the internet for the duration of his/her stay in the flat. The accommodation provider does not guarantee the actual availability, suitability or reliability of the internet access for a specific purpose.
- 9.2** The accommodation provider shall be entitled at any time to allow other co-users for the operation of the Wi-Fi in whole, in part or temporarily and to restrict or exclude the guest's access in whole, in part or temporarily if the connection is or was used in an illegal manner, insofar as the accommodation provider must fear a claim for this reason and cannot prevent this with the usual and reasonable effort within a reasonable period of time. In particular, the accommodation provider reserves the right to block access to certain pages

or services via the Wifi at any time and at its reasonable discretion (e.g. pages glorifying violence, pornographic pages or pages for which a fee is charged).

9.3 The use takes place by means of access protection. The access data (login and password) may not be passed on to third parties under any circumstances. The guest undertakes to keep his access data secret. If the guest wishes to grant third parties, who are not fellow travellers, access to the Internet via the Wifi, this shall be subject to the prior written consent of the accommodating establishment and the acceptance of the provisions of this usage agreement by the third party, documented by signature and complete identification. The accommodation provider has the right to change access codes at any time.

9.4 The guest is informed that the Wifi only allows access to the internet, virus protection and firewall are not available. The data traffic established using the Wifi is not encrypted. The data can therefore possibly be viewed by third parties. The accommodation provider expressly points out that there is a risk that malware (e.g. viruses, Trojans, etc.) may be transmitted,

worms, etc.) can get onto the end device when using the Wifi. The use of the wifi is at the guest's own risk. The accommodation provider assumes no liability for damage to the guest's digital media caused by the use of the internet access, unless the damage was caused by the accommodation provider and/or its vicarious agents intentionally or through gross negligence.

9.5 The guest is responsible for the data transmitted via the wifi, the chargeable services used via the wifi and the legal transactions carried out. If the guest visits chargeable websites or enters into liabilities, the resulting costs shall be borne by the guest. He is obliged to comply with the applicable law when using the wifi. He shall in particular:

- Not to use the wifi to retrieve or distribute immoral or illegal content;
- not unlawfully reproduce, distribute or make available any copyrighted goods;
- this applies in particular in connection with the use of file-sharing programmes;
- observe the applicable youth protection regulations;
- not send or distribute any harassing, defamatory or threatening content;
- not use the wifi to send mass messages (spam) and/or other forms of unauthorised advertising.

9.6 The guest shall indemnify the accommodation provider of the flat against all damages and claims of third parties which are based on an illegal use of the wifi by the guest and/or on a violation of this agreement; this shall also extend to costs and expenses associated with the claim or its defence. If the guest recognises or must recognise that such an infringement of rights and/or such a violation exists or is imminent, he/she shall inform the accommodation provider of the flat of this circumstance.

10. Liability of the accommodation provider

10.1 The accommodation provider shall be liable in cases of intent or gross negligence in accordance with the statutory provisions. In cases of slight negligence, the accommodation provider shall only be liable for injury to life, body or health or for the breach of essential contractual obligations. However, the claim for damages for the slightly negligent breach of essential contractual obligations shall be limited to the foreseeable damage typical for the contract. The organiser shall be liable to the same extent for the fault of vicarious agents and representatives.

10.2 The limitations of liability in the preceding paragraph (10.1) extend to damages in addition to performance, damages in lieu of performance and claims for compensation due to futile expenses, irrespective of the legal grounds, including liability due to defects, delay or impossibility. Further claims for damages are excluded.

Performance deficiencies

10.3 If disruptions or deficiencies occur in the services of the accommodation provider, the accommodation provider shall endeavour to remedy the situation upon knowledge or immediate complaint by the guest. The guest is obliged to contribute what is reasonable for him/her in order to remedy the disruption and to minimise any possible damage. Furthermore, the guest is obliged to inform the accommodation provider in good time of the possibility of an exceptionally large loss.

Things brought in by the guest

10.4 The accommodation provider shall only be liable for items brought in in accordance with statutory provisions. The claim expires if the guest does not inform the accommodation provider immediately after becoming aware of the loss, destruction or damage of the brought-in item. Unless the delayed notification has no effect on the clarification of the facts.

10.5 The accommodation provider assumes no responsibility for messages, mail and consignments of goods addressed to the guest. Liability is excluded in its entirety.

Limitation

10.6 The limitation of the guest's claims shall be in accordance with the statutory provisions.

Motor vehicle

10.7 All vehicles are parked at the owner's risk. The accommodation provider accepts no liability or responsibility for vehicles, occupants or contents operated or parked during the stay.

Homaris website

10.8 The links provided on the Homaris website are provided for the convenience of the website visitors and are provided in good faith. The accommodation provider accepts no liability for the content or links provided on such websites, nor is it liable for any indirect or consequential loss arising from or in connection with the use of the website.

11. Lost and found objects

11.1 The accommodation provider shall inform the guest about forgotten items.

11.2 The accommodation provider is not obliged to send the items to the guest. The accommodation provider and the guest may agree otherwise. In case of sending forgotten

items to the guest, the accommodation provider is not liable for the shipment. The guest shall bear the costs.

11.3 If items, with the exception of perishable items, are delivered by our left behind by guests and found by housekeeping after departure, these are collected, logged and stored in a secure location for collection by the owner for up to fourteen (14) days.

11.4 If the guest does not report within the retention period, the unclaimed items will be passed on to local organisations or disposed of accordingly.

12. Data protection

The data protection regulations can be found at www.homaris.de.

13. Final provisions

13.1 The law of the Federal Republic of Germany shall apply.

13.2 In the event of the existence of different versions of these GTC and any house rules in different languages, the German-language version shall prevail in case of doubt.

13.3 Photos and text on the website or in the flyer serve as a realistic description. A 100% match with the rented accommodation cannot be guaranteed. The accommodation provider reserves the right to make changes to the equipment (e.g. furniture), provided they are of equal value.

14. Severability clause

14.1 Should one or more provisions of these GTC become invalid, this shall not affect the validity of the remaining provisions.

14.2 The invalid or unenforceable provision shall be replaced by a valid and enforceable provision whose effects correspond to the economic purpose of the invalid or unenforceable provision.

objective which the contracting parties pursued with the invalid or unenforceable provision. The above provisions shall apply mutatis mutandis in the event that the contract proves to be incomplete.

Annexes: Table of fees

Fee table

1. Refunds in case of cancellation by the guest

Cancellation up to 30 days before arrival at the latest: 0 % of the accommodation price to be paid

Cancellation 25 to 29 days before arrival at the latest: 20 % of the accommodation price to be paid

Cancellation 15 to 24 days before arrival at the latest: 40 % of the amount payable

Overnight price

Cancellation 10 to 14 days prior to arrival at the latest: 60 % of the amount payable

Overnight price

Cancellation 5 to 9 days prior to arrival at the latest: 80 % of the accommodation price to be paid.

Cancellation at the latest < 5 days before arrival: 100 % of the accommodation price to be paid

2. Contractual penalties and claims for damages

2.1.

The accommodation provider has the right to charge the guest the following contractual penalties.

a. Smoking in the flat 250,00 Euro

b. Unauthorised check-out after 11.00 a.m.

Costs for the whole day

iHv. 100%

2.2.

In addition, the accommodation provider reserves the right to make further claims for damages.

The information provided is only general information. The concrete amount of the additional fees to be paid will result from the invoice of the accommodation provider. These depend on the actual damage and expenditure incurred.

a. Flat is excessively dirty after leaving

Special cleaning depending on expenditure

b. Damage / theft of the inventory

Caretaker assignment (49 € / h)
Price for new acquisition / repair

- c. Infringement of the night's rest
Costs for the security service in the amount of € 350.00

- d. Triggering the fire alarm
Costs for the fire brigade operation

- e. Key loss
Costs of the locksmith

- f. Smoking in the flat
Special cleaning depending on expenditure

- g. Unauthorised animals in the flat
Special cleaning depending on expenditure

- h. Unauthorised multiple occupancy of the flat
Cost per person as indicated in the advertisement
Extra effort for cleaning

- i. unauthorised parties
Costs for the security service in the amount of € 350.00
Special cleaning and repair costs